

Participation of TKM Caring for The Elderly in Carrying Out Social Services in Kertaharja Village Sumedang Regency

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ABSTRACT

Participation is a central concept and basic principle of community development. This is based on the linkage of participation with many things, especially with the idea of human rights, thus making participation a concept that has the aim of activating ideas, the right to participate in democracy, strengthening liberative democracy and as a process of community development. On this basis, TKM that has been formed has the right to actively contribute to social service activities for the elderly. The participation of TKM Cares for the Elderly "Barokah" in this study was measured to what extent the participation of TKM Cares the Elderly "Barokah" from various aspects. This study aims to obtain a general description of the participation of TKM Cares for the Elderly "Barokah" in social services for the elderly in Kertaharja Village, Tanjungkerta District, Sumedang Regency which includes aspects of planning, implementation, and evaluation. This study uses a qualitative approach with a descriptive method. The informants in this study amounted to 3 people. The data collection techniques used were in-depth interviews, observation, and documentation studies. The results of the study indicate that in general the participation of TKM Cares for the Elderly "Barokah" is quite lacking, especially in the aspect of involvement in the implementation of social service activities for the elderly. But the participation of TKM Cares for the Elderly "Barokah" can be increased again.

Keywords: *Participation, Community Work Team, Social Services, Elderly*

INTRODUCTION

The welfare of the elderly is included in matters regulated in legislation by the Government. There are various kinds of laws and regulations related to the elderly, especially Law Number 13 of 1998 concerning Elderly Welfare. In implementing the law, the Ministry of Social Affairs has developed various social service programs for the elderly. This is also a dilator behind the level of welfare of the elderly in Indonesia which is influenced by various factors. In Indonesia, poverty is the main problem of decreasing the welfare of the elderly which also has an impact on the decline in the health and economic condition of the elderly. As an effort to deal with this, the Bandung Poltekesos Lecturer Team collaborated with the Kertaharja Village government to form a Community Work Team (TKM) Caring for the Elderly in Kertaharja Village, Tanjungkerta District, Sumedang Regency. TKM was formed as a follow-up to the Bandung Poltekesos Lecturer's community service activities in 2021. The aim is to map the conditions, problems and needs of the elderly.

The Community Work Team (TKM) is a group that functions to coordinate various activities in the community and generate positive synergies through collaboration between the community, elderly observers and Kertaharja Village officials. The Community Work Team (TKM) Caring for the Elderly is formed by members of the community and Kertaharja Village officials who are concerned about providing services and support to the elderly. TKM Caring for the Elderly is also one of the community groups that are close to and side by side with the elderly. The formation of TKM Caring for the Elderly is also a form of community participation in community development at the local level. The elderly, which is the age group in humans who have entered the final stages of their life phase, also experience a life cycle marked by several declines, such as the function of organs that are increasingly susceptible to attacks by various diseases, decreased cell function, and several changes that result in a decline in physical health, where This causes the elderly to need social services.

Edi Soeharto (2007: 15) states that social service is a process aimed at carrying out social welfare. This service can be in the form of activities to meet the perceived needs of the community and their problems. Elderly social services are one of the efforts made by the Directorate General of Social Rehabilitation which focuses on providing services to the elderly. Based on Ministerial Regulation Number 7 of 2021 concerning Social Rehabilitation Assistance, hereinafter referred to as ATENSI, is a social rehabilitation service that uses a family, community and/or residential-based approach through support for meeting the needs of a decent life, social care, family support, physical therapy, psychosocial therapy, spiritual mental therapy, vocational training, entrepreneurship coaching, social assistance and social assistance as well as accessibility support. Elderly social services are very important to pay attention to because the existence of a good service system for the elderly will have a good influence on improving social welfare of the elderly. Looking at the context of service, social services carried out through the participation of the Community Work Team (TKM) must be carried out through coordination, and collaboration with various stakeholders and strengthened by the participation of all community work teams caring for the elderly so that services for the elderly can be achieved properly.

The existence of the TKM Caring for the Elderly "Barokah" is expected to be able to help the elderly in accessing social services and be able to meet the needs of the elderly and solve the problems of the elderly as well as explore the potential and sources of handling the elderly in Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency because of the existence of the TKM is a forum for concern or community participation in the treatment of the elderly.

Based on the results of the assessment, there is an issue that the participation of TKM members has not been carried out optimally. Jim Ife (2014: 295) defines participation as a central concept and basic principle of community development. This is based on the linkage of participation with a number of things, especially with the idea of human rights so that participation is made a concept that aims to activate the idea of human rights, the right to participate in democracy, strengthen deliberative democracy, and as a process of community development. On this basis, TKM that has been formed has the right to contribute actively to social service activities for the elderly.

Several types of community participation are carried out in providing services to the elderly as stated by Cohen and Uphoff (Siti Irene A.D. 2011; 61) that participation is divided into four types, namely

participation in decision making, implementation, benefit taking and evaluation. The implementation of activities carried out by TKM caring for the elderly. The blessing age is just starting to be initiated so it requires perseverance in its management and requires good cooperation from all parties to contribute to the care of the elderly. The limited ability possessed by TKM to care for the elderly is a matter that needs to be reviewed, especially the level of participation of TKM in providing services. Based on the facts and problems related to the participation of the Community Work Team (TKM) Caring for the Elderly, this research is important to do and the authors are interested in examining in depth the participation of TKM Caring for the Elderly in Implementing Social Services in Kertaharja Village, Tanjungkerta District, Sumedang Regency. The expected objective of this study is to examine more deeply the participation of TKM Caring for the Elderly in carrying out social services in terms of involvement aspects such as planning, implementation, and evaluation..

METHODS

This research utilised a qualitative approach with a descriptive type of research. This research provides an overview of the problems in the implementation of social assistance, how supervision is carried out by stakeholders and describes whether collaborative supervision has been carried out by the Sumedang Regency Government in the implementation of social assistance so that social assistance is right on target while at the same time reducing chaos and citizen protests.

To obtain the above description, the data collection used in this research is in-depth interviews, observation, and literature study. The literature study was conducted on many documents, articles, journals and existing documentation to build an initial understanding of the implementation of social assistance.

The approach used in this research is a qualitative approach that is used to find out or describe the reality of the events under study to make it easier to obtain objective data. According to Zainal Arifin (2011: 140) qualitative research is "a research process that is carried out fairly and naturally by the conditions of the objects in the field without any manipulation and the type of data collected, especially qualitative data". The method used in this study is a descriptive method, which is a method of examining the status of a group of people, and conditions that aim to make a description, description, factual and accurate regarding the facts, characteristics and relationships between the phenomena investigated.

The data sources used in this study are divided into two, namely primary and secondary data. Where primary data is obtained directly from research sources, namely members of TKM Caring for the Elderly. Meanwhile, secondary data was obtained from written sources such as books or documents related to Community Work Team Participation (TKM) in Caring for the Elderly in Implementing Social Services. The technique of taking research subjects using a purposive sampling technique is chosen with certain considerations and goals. Data collection techniques used in this study are as follows:

1. Interview

Researchers conducted in-depth interviews with key informants and supporting informants. The purpose of conducting interviews is to gather direct and in-depth information from several informants involved.

2. Observation

Observations in this research were carried out on the activities of the Community Work Team, especially in activities carried out in elderly social services. This observation was carried out with the aim that the researcher would gain direct experience in the field and obtain justification for the information obtained from the interviews.

3. Documentation Study

The next data collection technique used by the author is a documentation study. The documentation study used in this research is intended to obtain secondary data and information that can enrich this research.

Checking the validity of the data in this research can be explained by the data and information collected either through observation and interviews tested or checked for validity using data validity checking techniques. Data validity checking techniques are carried out to obtain valid data. This study also uses

the triangulation technique as described by Sugiyono (2007: 125). Triangulation is used to check data that can be done from various sources in various ways and at various times. Data validity checking techniques in this case utilize other sources outside the informants. This technique is used to check or as a comparison of data and information about the Participation of TKM Caring for the Elderly "Barokah" in carrying out social services obtained from research informants.

In this research, there were 3 (three) members of TKM Caring for the Elderly "Barokah" in Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency. The three members of TKM Care for the Elderly "Barokah" were selected and have different professional backgrounds based on the consideration that qualitative research is more concerned with a large amount of information than the large number of informants. Therefore, the determination of the subject of this study was carried out using a purposive sampling technique or by the objectives or criteria for the study population. The informant data is in Table 1.1 below:

Table 1.1 Informant Data

No	Name	Age	Occupation	Address
1.	DA	37	Housewife	Ceuri
2.	ER	43	Housewife	Ceuri
3.	SN	23	Student	Ceuri

Source: Primary data processed 2022

RESULTS AND DISCUSSION

The research was conducted in Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency. Kertaharja Village is a village located in the Tanjungkerta District. The location is in the southwestern part of the sub-district and is directly adjacent to the Tanjungmedar sub-district and crosses the Cikandung River. The Kertaharja Village area is located at a road crossing that connects the city of Sumedang with the northern part of Tanjungektra Sub-district and Buahdua Sub-district. Judging from the demographic conditions, the number of people in Kertaharja Village has increased every year. The population in 2020 reached 2,703 people. From this data it can be said that Kertaharja Village is classified as a village that has a population that is not too dense. Likewise the number of elderly people in Kertaharja Village in 2022 reached 418 people divided into 5 RWs and experiencing several decreases every year.

In this study, 3 (three) members of the Community Work Team (TKM) Caring for the Elderly "Barokah" were selected with different initials, ages, occupations and addresses. The number of research data sources is based on the consideration that qualitative research is more concerned with a large amount of information than a large number of informants. The results of this study consist of aspects of involvement in the participation of the Community Work Team (TKM) Caring for the Elderly "Barokah" in carrying out social service activities in Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency. Explanation of research results is descriptive and based on actual results (real) that occur in the field. The information related to this research is presented as follows:

Participation of TKM Caring for the Elderly in the Planning of Social Service Activities

The participation of the Community Work Team (TKM) Caring for the Elderly "Barokah" which the researchers examined was experienced by three informants, where these three informants were members of the TKM Caring for the Elderly "Barokah, Kertaharja Village, Tanjungkerta District, Sumedang Regency. The participation aspect can be used as an indicator of "Barokah" members of the TKM Caring for the Elderly, especially in the planning aspect. The results obtained by the researcher through the process of in-depth interviews conducted with the three informants, observation and documentation study, namely starting with the background of the Community Work Team (TKM) caring for the elderly. According to the DA, TKM Caring for the Elderly could be formed because there was information about a special program for elderly services, and then the DA admitted that there had not been a program that focused on the elderly before. In forming TKM Caring for the elderly, the ER also said that the formation of TKM Caring for the Elderly did not only gather people in an activity but participants gained knowledge about what good social service to the elderly looks like, especially through membership in TKM Caring for the Elderly. Of course, the existence of TKM Caring for the Elderly is very useful,

especially in terms of planning social service activities for the elderly. The formation of TKM Caring for the Elderly is also not only the participation of the community but from the membership of the TKM Caring for the Elderly itself, village officials, the elderly, and even the community.

The participation of TKM Caring for the Elderly in planning elderly social service activities is also very much needed. Where in planning, the participation of TKM Caring for the Elderly and even the community can be in the form of ideas or ideas given related to the planning of the activities carried out. In planning, of course, it is necessary to share roles so that the activities carried out can run. Based on the results of interviews with 3 (three) informants, information was obtained if the role of TKM Caring for the Elderly was seen from the number of TKM members themselves. DA stated that initially TKM Care for the Elderly was formed, and the number of members could be considered large, but due to the limited number of HR, TKM Care for the Elderly sometimes division of roles that should only be carried out by one or two active members.

Based on the results of interviews with the three informants who stated that the participation of the Elderly Care Community Work Team (TKM) in planning social service activities for the elderly was lacking, this was evident from the active membership which could only be seen from a few people. This is also in line with what was said by ER and SN which stated that there was a desire to discuss in advance what the planned activities at TKM Care for the Elderly would be like and how. However, it all comes back to the will and ability of the TKM to care for the Elderly members themselves. It can be concluded that the participation of TKM Caring for the Elderly in planning social service activities is very lacking and there is a lack of strategies to invite TKM members back so that they are willing and able to participate in planning activities.

Participation of TKM Caring for the Elderly in the Implementation of Social Service Activities

The participation of the Elderly Care Community Work Team (TKM) in the implementation of elderly social service activities begins with indicators of the role of members of the Elderly Care TKM in implementing social service activities. This division of roles is certainly an important matter in carrying out work programs, especially the implementation of social service activities for the elderly. Based on the results of the DA's interviews, it was stated that the division of roles was seen again in the number of members who were active in TKM Caring for the Elderly. DA said that only two members of TKM Care for the Elderly could be said to be active during the social service activities for the elderly. The division of roles still applies, such as the ER whose job is to check the healthy blood pressure of the elderly and the tone whose role is to carry out documentation in every activity.

Based on the results of interviews conducted with 3 (three) informants regarding the types of activities in TKM Caring for the Elderly, 2 types of activities have only been carried out, namely checking blood pressure for the elderly, where this activity aims to detect early the types of diseases suffered by the elderly and people who participate in the activity. Then another activity is gymnastics for the elderly. This elderly exercise aims to train muscle mass and also functions to train the ability to function organs in the elderly. The DA stated that there were 3 (three) types of activities at TKM Caring for the Elderly, only the activities commonly called "blessing Fridays" were now abolished due to obstacles in terms of costs or funds. Likewise, what was said by ER and SN where routine activities are carried out only every Sunday.

The existence of the Community Work Team (TKM) Caring for the Elderly in the community certainly has an impact on several conditions that should be in society. It is the same as what was conveyed by the DA where the DA said that the presence of TKM Caring for the Elderly in the community of Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency had a good and positive impact. This is evidenced by the enthusiasm of the community and even the elderly regarding social service activities for the elderly, which had never existed before. DA also stated the impact he felt personally where DA felt better known when he left. ER also stated the same thing where the existence of TKM Caring for the Elderly had a positive impact besides being able to be recognized, of course, through this social service activity for the elderly, members of the TKM Caring for the Elderly and even the community could mingle and be more productive with the elderly and then add or even improve relationships. However, ER also stated that the weakness of TKM Caring for the Elderly is that it needs to increase membership participation of TKM Caring for the Elderly.

Participation of TKM Caring for the Elderly in the Evaluation of Social Service Activities

Evaluation of activities is carried out to determine the success of the activity both from the process to the results of the activities that have been carried out. Participation in the evaluation is related to the problem of implementing the program as a whole which aims to determine the achievement of the previously planned program. One indicator in the aspect of involvement is evaluation. Based on the results of interviews conducted with 3 (three) informants regarding the role and implementation of evaluations in elderly social service activities carried out by TKM Care for the Elderly, it begins with the DA's statement which says that after the activity, members of TKM Care for the Elderly rarely carry out evaluation activities with all members of TKM Care The elderly held in a discussion. However, DA stated that one of the factors that caused evaluation activities to be rarely carried out was the lack of Human Resources (HR) in TKM Caring for the Elderly. The DA also said that the DA and ER only chatted face-to-face to discuss how the activity was, what were the obstacles, and so on. The minimal number of members has had a big impact on the implementation of elderly social service activities starting from preparation to evaluation.

In this case, the ER informant also stated that there had been no evaluation activities considering the minimal number of membership participation. Of course, this is one of the problems that need to be found a solution regarding how to do it to evaluate social service activities for the elderly so that they are more effective. The DA stated that the methods that are often used to evaluate social service activities for the elderly to be more effective, one of which is by making contact via mobile phone regarding invitations for discussion that are usually carried out at the TKM Care for the Elderly Secretariat, Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency to facilitate the implementation of open discussions about processes and results. elderly social service activities.

Obstacles to Participation of TKM Caring for the Elderly in Social Service Activities

The participation of every individual in the organization certainly has several factors that can inhibit the participation of members who do not take part in the activity process. Based on the results of the study using interview techniques with three informants, it can be seen that one of the inhibiting factors for the participation of TKM Caring for the Elderly, was explained by DA where the obstacle for TKM Caring for the Elderly participation in social service activities was due to the busyness of each member who collided with the various activities carried out by TKM members, also due to the limited funds available to organize these activities. This is in line with what was said by the ER which stated that they often feel confused when faced with various kinds of activities, while the responsibilities at TKM Care for the Elderly are equally important. ER also said that the enthusiasm of the community was indeed great but participation in terms of taking part in social service activities for the elderly was still lacking.

Based on the results of interviews conducted by researchers with three informants regarding the barriers to the participation of TKM Caring for the Elderly in social service activities, this is very different from what the DA and ER said. Where SN stated that the community's enthusiasm was indeed very large besides that it also had a positive impact on the implementation of social service activities for the elderly but had not been able to give full attention due to financial limitations in the life of the community itself. Another inhibiting factor is that the village government has not fully provided financial support for elderly service activities because it has not been budgeted for in the Village ADD. The existence of TKM Caring for the Elderly is already quite well known by both village officials and the community, but the community is also not fully willing and able to participate in any of these elderly social service activities.

There are obstacles, of course, and there must be efforts made to reduce obstacles, in this case, the obstacles to the participation of TKM Caring for the Elderly "Barokah". This was conveyed by the DA informant and the DA did this by making an announcement in the WhatsApp group so that other people could see the invitation. This is useful for attracting community interest to participate in elderly social service activities that are routinely held by TKM Caring for the Elderly "Barokah". This is in line with what was conveyed by the informants ER and SN who stated that efforts that could be made to prevent or reduce obstacles in the implementation of elderly social service activities include inviting the public or the elderly by word of mouth so that news or information can be conveyed directly without reducing the essence of solicitation of community participation.

Discussion

The results of the research recapitulation of the participation of the Community Work Team (TKM) Caring for the Elderly include aspects of involvement such as planning, implementation, evaluation, and barriers to participation. . The following is an analysis of research results which can be seen from the aspects of involvement starting from planning, implementation, evaluation, to barriers to participation in accordance with the theoretical studies that underlie this research.

The analysis of the participating research of the Community Work Team (TKM) Caring for the Elderly in carrying out social services in Kertaharja Village, Sumedang Regency, was carried out on the basis of the existing problem formulation. Where is the formulation of the problem taken from the aspect of involvement or form of participation. Jim Ife (2014: 295) defines participation as a central concept and basic principle of community development. This is based on the linkage of participation with a number of things, especially with the idea of human rights, thus making participation a concept that aims to activate ideas, the right to participate in democracy, strengthen liberative democracy, and as a process of community development. On this basis, the Community Work Team (TKM) that has been formed has the right to contribute actively to social service activities for the elderly.

The relevance of research with theoretical studies certainly has a link, in this case regarding elderly social services. Elderly social services are carried out with the aim of meeting community needs or tackling community problems, so that the expected social welfare is realized. Edi Suharto also stated that social services are a set of programs aimed at helping individuals or groups who experience obstacles in meeting their needs. The existence of the Community Work Team (TKM) Caring for the Elderly certainly has relevance to the social services carried out for the elderly as targets in activities. This can be based on the principles of elderly social services such as (1) not giving stigma, (2) not isolating where the elderly do not want to be ostracized from their social interactions, but rather want to love and be loved, accept and be accepted, accompany and be accompanied and appreciate and valued, (3) avoiding a sensitive attitude, (4) meeting needs appropriately, where programs or activities designed to help the elderly in overcoming problems or increasing their social roles must be able to actually meet their needs exactly where they are. Of course, in this case the existence of TKM Caring for the Elderly is very important.

Based on the results of research conducted by researchers, it can be concluded that the participation of the Community Work Team (TKM) Caring for the Elderly in carrying out social services is quite lacking. This can be seen from the membership that actively participates in every activity held every week. Based on the involvement aspect of TKM Caring for the Elderly "Barokah" consists of 3 (three) aspects, namely the first aspect of activity planning. Judging from this first aspect, the participation of TKM Caring for the Elderly is quite lacking, wherein the results of the study only two members formulated plans for activities to be carried out and the division of roles was relatively minimal. Second, seen from the aspect of involvement in the implementation of activities. In this aspect, the participation of TKM Caring for the Elderly is still lacking because carrying out activities requires many individuals to be able to carry out activities properly and appropriately. Likewise with the third aspect, namely in evaluation activities. Where according to the narrative of the informant, they have never carried out evaluation activities properly because they saw the participation of TKM Caring for the Elderly members themselves. The lack of participation from the Community Work Team (TKM) Caring for the Elderly as well as "Blessings" also has an impact on social services for the elderly. However, this can still be minimized by sharing roles and responsibilities with limited members.

Planning social service activities for the elderly is related to ideas or ideas that concern the common interest. In this case, seen from membership, it is certainly an important thing, because it can influence participation in terms of planning. If it is associated with the theory of a lack of membership in providing ideas or ideas, it will also have an impact on the program of activities to be carried out. In addition to ideas or ideas that greatly affect the activity plan, of course, the number of members or human resources in TKM Caring for the Elderly "Barokah" also has an impact on the implementation of previously planned activities. Likewise, the aspect of involvement in the implementation of activities explains that participation in the implementation of activities includes mobilizing resources, funds, administrative activities, coordination, and elaboration of programs, where the results of the research when linked to theories that have relevance to aspects of implementation, reflect that TKM participation cares for the elderly in the implementation of social service activities is still lacking. However, in practice, the

activities carried out received a good response from the community as well as providing other benefits for both the members of the TKM Caring for the Elderly "Barokah" themselves and the community in general. The third aspect of involvement is an evaluation which explains that participation in the evaluation is related to the overall program implementation problem which aims to determine the achievement of previously planned programs, where the evaluation aspect is one of the aspects that has an influence on the participation of TKM Caring for the Elderly. If it is associated with a theory that has relevance, of course the evaluation aspect has an important factor in carrying out activities. Where evaluation can provide an overview of the success of each program implemented both from the process to the results of activities, especially in elderly social services. Furthermore, regarding barriers to participation which is also a part of the successful participation of TKM Caring for the Elderly.

It can be seen that the various busy factors of the TKM Caring for the Elderly membership greatly influence the implementation of the elderly social service program. In addition to the busy factor between members of TKM Caring for the Elderly, there are several other obstacles including the lack of support both morally and materially from the village government due to budget constraints in the village. Knowledge of the existence of the "Barokah" Community Work Team (TKM) Caring for the Elderly in Kertaharja Village, Tanjungkerta Sub-district, Sumedang Regency, is well known, but in fact, the village government or the community have not fully supported social service activities for the elderly nor have they taken part in participation in any activities. which are carried out regularly. Responses and support, both positive and negative, also affect the existence of the "Barokah" Elderly Care TKM. Members of the Community Work Team (TKM) Caring for the Elderly provide various efforts to reduce or overcome barriers to participation, including by making invitations either on social media or by word of mouth so that the essence of the invitation regarding social service activities for the elderly is carried out by the Community Work Team (TKM).) Caring for the Elderly can attract the interest of the elderly or the community.

CONCLUSION

The conclusions are as follows:

1. Participation of the Community Work Team (TKM) Caring for the Elderly "Barokah" is still lacking, especially in the aspect of involvement in the implementation of social service activities because not all TKM members are directly involved in the implementation of these activities
2. In the planning aspect, it can be seen that there are only three members of TKM Caring for the Elderly who participate in preparing the activity plan to be carried out, resulting in a division of roles that is not optimal.
3. The participation of TKM Caring for the Elderly in carrying out activities is also very lacking, especially in terms of the very limited number of human resources, namely out of 10 members there are only 3 people who are actively involved in providing services to the elderly.
4. The participation of TKM Caring for the Elderly in evaluating social service activities for the elderly is also rarely carried out, this is because membership is decreasing which causes evaluation activities to not run as they should.
5. One of the factors that inhibit the participation of TKM Caring for the Elderly "Barokah" is the presence of busyness between members which sometimes clashes with other activities, this is because TKM members also have other jobs and it is difficult to divide their time.
6. Efforts made to increase participation also reduce obstacles, including by making invitations on social media or word of mouth invitations that can increase community participation in the implementation of social service activities for the elderly.

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